

BOOK OF THE MONTH SUMMARY

FOR MEMBERS

OVERVIEW

Why We Make Mistakes

How We Look Without Seeing, Forget Things in Seconds and Are All Pretty Sure We Are Way Above Average

by Joseph T. Hallinan

Key things you will learn.

- What human characteristics cause people to make mistakes
- What current research says about why mistakes happen
- How to avoid making errors

Overview.

As Joseph T. Hallinan explains, human beings are biased, overconfident, judgmental, downright irrational creatures of habit who are blissfully unaware of their limitations. All these traits will cause people to make errors. This intriguing book focuses more on why people err than on preventing errors, though it does suggest solid, useful measures.

About the Author.

Joseph T. Hallinan is a Neiman Fellow, a Pulitzer Prize winner, a former reporter for The Wall Street Journal and the author of “Going Up the River,” about the U.S. prison system.

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